

2100 ROSS AVENUE PARKING GARAGE



Parking Guide

Hours of Operation

Attendant on Duty: None – Automated Pay Station at Exit

Roll Down Security Gates: Open Monday – Friday 5:30 am - 8:30 pm
Open Saturday 5:30 am - 1:00 pm
Closed Sundays and Holidays All Day

Parking Garage Manager: Tyler Hampshire
Platinum Parking Office Hours: Monday – Friday 8:00 am - 5:00 pm.
Phone number: (214) 754-6912 Email: 2100Ross@platinumparking.us

Rules and Regulations

Parking rental is due by the first of each month and is subject to deactivation and a late fee if not received by the 10th.

All contract parkers must have a Toll Tag or access card for garage access. Multiple Toll Tag numbers can be stored under each parker's profile in the garage system. However, please know that only one vehicle per parker will be allowed entry into the garage.

Parking fees are prorated at the 15th of the month only, provided prior notice of cancellation has been given.

Vehicle identification information is required for each contract parker. Any change in vehicle information must be reported to the garage office for security purposes. If you have multiple vehicles, please list all vehicles you may park in your space.

Monthly contract parkers have access privileges 24 hours a day, 7 days a week.

The garage access system utilizes the anti-passback feature. After you have entered the garage, your Toll Tag or access card can only be used to exit the garage and vice versa.

The entrance or exit gate must be **completely** down before you pull up to the reader to avoid the possibility of damage to your vehicle. If you are entering or exiting after hours, the garage system will read your Toll Tag at the roll down gate to grant access.

If you have problems with the system reading your Toll Tag, please take a ticket and contact the parking office for assistance.

Only one vehicle per card is allowed to park in the garage at one time. Violators will be charged the maximum daily rate at the time. Upon the second violation, contract parking privileges will be cancelled.

Non-reserved parkers are not allowed to park in a reserved space. Unauthorized vehicles observed in a reserved space may be towed at the vehicle owner's expense. All reserved spaces are clearly marked with "Reserved" signage.

Neither Platinum Parking nor CBRE Property Management assumes liability for auto damage or theft. We recommend that you lock your vehicle and remove any valuables from sight.

The storage of vehicles overnight is forbidden.

Please report any problems, suspicious activities, or suspicious persons in the garage to the garage office or building security. Security is on duty 24 hours a day, 7 days a week.

In the event you need to have your vehicle towed out of the garage, you must notify the garage office or building security with all pertinent information.

All directional signs and arrows must be observed. Any person found disregarding these signs, speeding, or driving recklessly through the garage is subject to having their contract parking privileges cancelled. **The posted maximum speed limit is 5 mph.**

Vehicles must be parked entirely within the stall lines painted on the floor.

Parking stalls marked with a specific time limit are strictly enforced. Vehicles parking in these stalls longer than the designated time may be towed at the owner's expense.

Parking stalls marked for compact vehicle parking only are strictly enforced. Large cars or any trucks, SUVs, or vans parked in these designated stalls may be towed at owner's expense.

Vehicles of unusual height, weight, or length will be refused admittance into the garage if deemed hazardous.

No littering is allowed. Please do not empty your drinks or place cigarette butts on the garage floor. For your convenience, trash receptacles are conveniently located in each elevator lobby of the parking garage.

Washing or repairing a vehicle is not allowed in the garage.

Platinum Parking personnel are not allowed to jump-start cars, unlock car doors, or make any repairs to customer vehicles parked in the garage. However, the garage office is stocked with an air compressor and battery start box that can be used by contract customers upon request.

These rules and regulations are subject to change as deemed necessary. Notification will be sent regarding any changes. Failure to conform to the rules and regulations may result in the following:

1st offense - \$75.00 fine

2nd offense – \$75.00 fine

3rd offense – vehicle towed at owner's expense and revocation of parking privileges.

Always feel free to contact the Platinum Parking office with any questions, comments, or inquiries.

Thank you,



Tyler Hampshire – Manager
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www.platinumparking.com www.advantageparking.com

